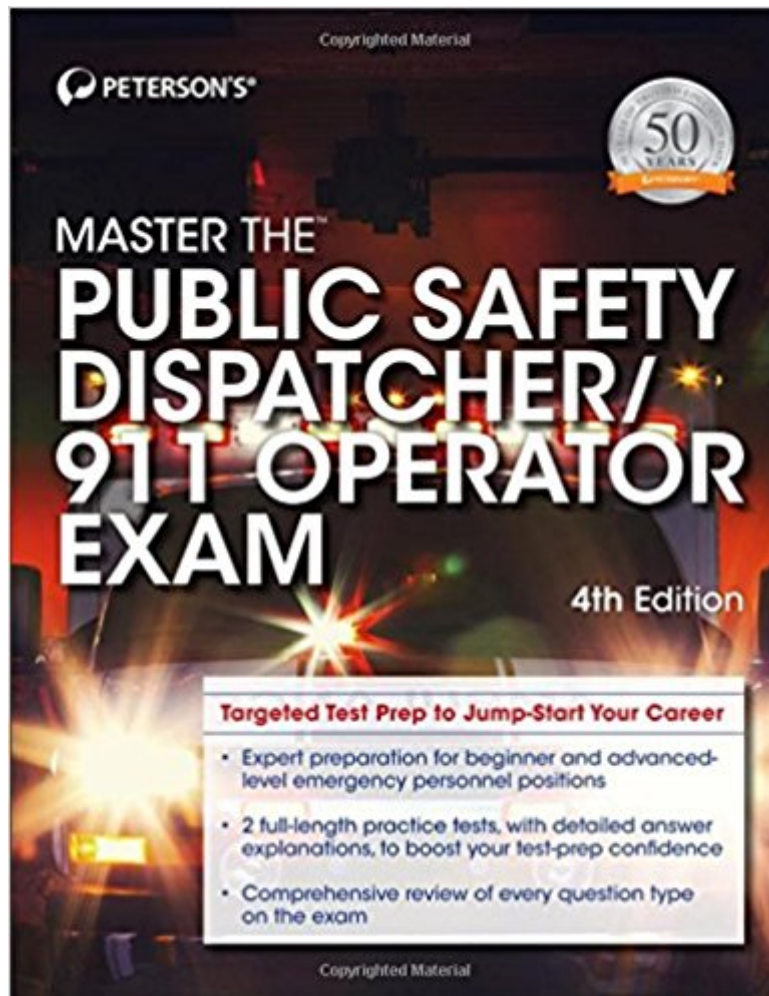




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# Master The Public Safety Dispatcher/911 Operator Exam



## Synopsis

Master the Public Safety Dispatcher/911 Operator Exams provides everything you need to succeed on the exam, including two full-length practice tests, reviews of every question type on the exam, proven test-taking strategies to help you score higher, and comprehensive information for beginning and advanced-level emergency personnel. Also, expert tips on how to best analyze job announcements and do well on job interviews are included to give the reader an edge over the competition.

## Book Information

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Average Customer Review: 3.3 out of 5 stars 7 customer reviews

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## Customer Reviews

After I took my exam I noticed I could have skipped a few of the sections in this book to save time, but I'm definitely glad I bought this book. It really gives you a clear idea of the types of questions on your exam and the practice test it includes at the end was a mirror image of the actual test. Overall: I highly recommend this book to anyone who plans to take the 911 operator exam and wants to do well.

Some of the questions are similar but a lot are not. Still found the book useful and would recommend. I hadn't needed to study for anything in a lot of years and this book helped get me back into that mode.

Good book.

So useless for the actual test and not current with contemporary testing practices-talks about PAPER TESTS when it's all on computer now.Useless drive!

If you're preparing for the Safety Dispatcher test, you could do a whole lot worse than this book but I suspect you could also do a bit better. Overall, it's worth the money if you're looking to build some confidence about what to expect but don't expect it to really help you "study" for the exam (since that's really not possible).First, to everyone complaining about "the test I took was on a computer and this book talked about a paper test!"... really? It's the information that's important. If you honestly can't handle a different format of testing, you weren't going to pass anyways. And the information contained within this product is actually pretty decent. It covers the sorts of questions that will likely be asked of you so you know what to expect on test day. It also includes some practice tests and their answers (and why those answers are the right ones) so you can look things over and get a feel for what to expect. However, it wasn't perfect. The test I took also included a large segment on map reading which wasn't mentioned in this book so be aware it will not be able to 100% cover everything you may be asked.It also mentions some additional steps in the hiring process such as multiple choice personality tests and the ability to logically prioritize in emergency situations which was nice. However, a LOT of the book was fluff, plain and simple. You'll find yourself skipping about 30% of the pages because they go into the job outlook, hiring history, and what other civil servants do. While you may find this interesting, it has nothing to do with with preparing for the Safety Dispatcher test and is really just wasting space and making the text look larger than it really is.Overall, I'm glad I bought it since it gave me a bit of confidence as far as what to expect. But it really wasn't a terribly useful tool beyond that since many of the sections of the test can't be studied for (typing speed, spotting transcribing errors between columns, spelling and grammar tests, etc).Bottom line: It will let you know what to expect. But don't expect it to help you study.4/5Glad I bought it.

I bought this book to prepare for a 911 operators job. This book in no way helped me prepare for the test, it was a complete waste of time.

I wish I had a Criticall book, but they don't. These books are worthless since the test is on a

computer now, and these don't prepare you for that test.

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